

CORE QUESTIONS:

A series of key questions have been put together to inform the evidence base of the Scrutiny Panel:

1. In your opinion, how could people's awareness and their roles in keeping Northampton tidy be raised?

RAISE PROFILE OF ON THE SPOT FINES

2. Northampton Borough Council engages Community Groups in keeping Northampton tidy, Community clean ups (and the use of tools such as Kangaroo Run) and Northampton in Bloom could the engagement process be enhanced and how?

MORE HANGING BASKETS & TUBS

3. In terms of tidiness and cleanliness, do you feel there are any areas within Northampton that have a detrimental effect on the borough? Please provide further details

TOWN CENTRE & BILLING ROAD

4. Please provide details of how you feel work with other Agencies could take place to minimise fly-tipping and littering and discourage this taking place, as well as enhancing the gateways into the town

RAISE PROFILE OF FINES

5. How effective do you feel issues for street cleansing, cleanliness and enforcement are dealt with on main roads and highways; such as reaction time, outcomes and customer satisfaction?

IN VIEW OF FINANCIAL RESTRAINTS ARE OK.

For example at the Borough Council:

Customer satisfaction is measured by an annual survey carried out by Enterprise which is done on a basis similar to the Place Survey methodology

Outcomes – the contract is performance measured against specific contract indicators

Reaction times – these are governed by the specification as laid out in the attached table

The following are contractual standards for response to various types of service request

6. Please provide details of your experiences of the main routes into the town centre, both by vehicle and on foot, in terms of cleanliness and tidiness.

NK

7. Do you have further information or comments regarding Keep Northampton Tidy or other campaigns which you would like to inform the Scrutiny Panel?

NK

6. Please provide details of your experiences of the main routes into the town centre, both by vehicle and on foot, in terms of cleanliness and tidiness.

Hanging baskets in St. James give a great feeling need to spread this to other routes into N'pton.

7. Do you have further information or comments regarding Keep Northampton Tidy or other campaigns which you would like to inform the Scrutiny Panel?

Involve the lower schools to encourage children to take care of their areas.

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A series of key questions have been put together to inform the evidence base of the Scrutiny Panel:

1. In your opinion, how could people's awareness and their roles in keeping Northampton tidy be raised?
On spot fines for litter dropping / dog poo.
2. Northampton Borough Council engages Community Groups in keeping Northampton tidy, Community clean ups (and the use of tools such as Kangaroo Run) and Northampton in Bloom could the engagement process be enhanced and how? *if there were more types of baskets it gives a feel good factor.*
3. In terms of tidiness and cleanliness, do you feel there are any areas within Northampton that have a detrimental effect on the borough? Please provide further details *It starts from the centre - Nipton town centre looks very poor - doesn't appeal to new comers.*
4. Please provide details of how you feel work with other Agencies could take place to minimise fly-tipping and littering and discourage this taking place, as well as enhancing the gateways into the town
Fine on the spot.
5. How effective do you feel issues for street cleansing, cleanliness and enforcement are dealt with on main roads and highways; such as reaction time, outcomes and customer satisfaction?
Keeping bins emptied - fast food areas big problem.

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